

Cambridge Trust Welcomes Wellesley Bank Clients.

New name. Same team. Private banking services.

First Last
Address 1
Address 2
Address 3
City, ST 00000
<BarCode>



CambridgeTrust.com/
WelcomeWellesleyBank



844-251-4244

Month 00, 2020

Dear Wellesley Bank Client,

Welcome to Cambridge Trust! Beginning the weekend of October 2, 2020, your Wellesley Bank account(s) will transfer to Cambridge Trust. We are excited to have you as a client. You'll continue to receive exceptional personal service from the same dedicated team you have come to know and trust.

This package contains important information to help you prepare for the transition of your Wellesley Bank account(s) to Cambridge Trust.

- **Your Account Summary** listing your new Cambridge Trust account(s).
- **A Welcome Brochure** providing you with an introduction to Cambridge Trust, detailed account information, key dates and times, frequently asked questions and more.
- **List of Key Dates** showing what to expect and when during the transition.
- **Updated Account Disclosures** with specific details about Cambridge Trust accounts and services.

As we transition your business relationship to Cambridge Trust, your business account(s) will move to Cambridge Trust's systems, including Business Online & Mobile Banking with BizBanker. Our Treasury Management implementation team has developed a customized training program on how to use our Business Online Banking system. In late August, you will be receiving an email from our Treasury Management implementation team to schedule a convenient time for your personalized training session, which are being held from September 21 through October 1.

We are committed to making this transition as seamless as possible for you and look forward to bringing you the best of both banks. Should you have questions about the merger or Cambridge Trust's products and services, visit CambridgeTrust.com/WelcomeWellesleyBank, or call **844-251-4244**.

Sincerely,

Denis K. Sheahan
Chairman & Chief Executive Officer
Cambridge Trust

Thomas J. Fontaine
Chief Banking Officer
Cambridge Trust

Key Dates

Friday, October 2

9 a.m.

- Online & Mobile Bill Pay service disabled. No changes to payees or payments can be made until 8 a.m. on Monday, October 5.

4 p.m.

- Wellesley Banking offices close for the weekend.
- ATMs available for withdrawal only.
- Online & Mobile Banking available for account viewing only until 8 a.m. on Monday, October 5.
- Business Online & Mobile Banking unavailable until 8 a.m. on Monday, October 5.

Saturday & Sunday, October 3-4

- All Wellesley Bank offices closed.
- ATMs available for withdrawal only.
- Continue to use your Wellesley Bank Debit/ATM card(s) as usual until your new card(s) arrive in February 2021.

Monday, October 5

- Banking offices reopen as Cambridge Trust at their normally scheduled time.
- ATMs available for all transactions.
- Online Banking & Bill Pay available at 8 a.m.
- Business Online Banking with BizBanker & Bill Pay available at 8 a.m.
- Continue to use your Wellesley Bank Debit/ATM card(s) until your new card(s) arrive in February 2021.

WE ARE HERE TO HELP!

Our Client Resource Center is available Monday – Friday from 8 a.m. to 5:30 p.m. with extended hours from September 28 to October 9 at **844-251-4244**. Help may also be found 24/7 at CambridgeTrust.com/WelcomeWellesleyBank