

# Cambridge Trust Welcomes Wellesley Bank Clients.

New name. Same team. Private banking services.

First Last  
Address 1  
Address 2  
Address 3  
City, ST 00000  
<BarCode>



CambridgeTrust.com/  
WelcomeWellesleyBank



844-251-4244

Month 00, 2020

Dear Wellesley Bank Client,

Welcome to Cambridge Trust! Beginning the weekend of October 2, 2020, your Wellesley Bank account(s) will transfer to Cambridge Trust. We are excited to have you as a client. You'll continue to receive exceptional personal service from the same dedicated team you have come to know and trust.

### This package contains important information to help you prepare for the transition of your Wellesley Bank account(s) to Cambridge Trust.

- **Your Account Summary** listing your new Cambridge Trust account(s).
- **A Welcome Brochure** providing you with an introduction to Cambridge Trust, detailed account information, key dates and times, frequently asked questions and more.
- **List of Key Dates** showing what to expect and when during the transition.
- **Important information about Cambridge Trust's Business Online & Mobile Banking with BizBanker** detailing how to access Business Online & Mobile Banking with BizBanker for the first time and a checklist of what you need to do before October 2. If you are a Business Online & Mobile Banking client, you will receive a separate mailing in mid-September that will provide you with more detailed information regarding the transition to Business Online & Mobile Banking with BizBanker.
- **Updated Account Disclosures** with specific details about Cambridge Trust accounts and services.

We are committed to making this transition as seamless as possible for you and look forward to bringing you the best of both banks. Should you have questions about the merger or Cambridge Trust's products and services, visit [CambridgeTrust.com/WelcomeWellesleyBank](https://CambridgeTrust.com/WelcomeWellesleyBank), or call **844-251-4244**.

Sincerely,

Denis K. Sheahan  
Chairman & Chief Executive Officer  
Cambridge Trust

Thomas J. Fontaine  
Chief Banking Officer  
Cambridge Trust

## Key Dates

### Friday, October 2

#### 9 a.m.

- Online & Mobile Bill Pay service disabled. No changes to payees or payments can be made until 8 a.m. on Monday, October 5.

#### 4 p.m.

- Wellesley Banking offices close for the weekend.
- ATMs available for withdrawal only.
- Online & Mobile Banking available for account viewing only until 8 a.m. on Monday, October 5.
- Business Online & Mobile Banking unavailable until 8 a.m. on Monday, October 5.

### Saturday & Sunday, October 3-4

- All Wellesley Bank offices closed.
- ATMs available for withdrawal only.
- Continue to use your Wellesley Bank Debit/ATM card(s) as usual until your new card(s) arrive in February 2021.

### Monday, October 5

- Banking offices reopen as Cambridge Trust at their normally scheduled time.
- ATMs available for all transactions.
- Online Banking & Bill Pay available at 8 a.m.
- Business Online Banking with BizBanker & Bill Pay available at 8 a.m.
- Continue to use your Wellesley Bank Debit/ATM card(s) until your new card(s) arrive in February 2021.

## WE ARE HERE TO HELP!

Our Client Resource Center is available Monday – Friday from 8 a.m. to 5:30 p.m. with extended hours from September 28 to October 9 at **844-251-4244**. Help may also be found 24/7 at [CambridgeTrust.com/WelcomeWellesleyBank](https://CambridgeTrust.com/WelcomeWellesleyBank)

