

Welcome to Cambridge Trust

New name. Same team. More services for you.

First Last
Address 1
Address 2
Address 3
City, ST 00000
<BarCode>



welcome.cambridgetrust.com



844-251-4244

Month 00, 2019

Dear Optima Bank Client,

Welcome to Cambridge Trust! On July 22, 2019, your Optima Bank & Trust account(s) will transfer to Cambridge Trust. We are excited to have you as a client and want to ensure that you'll continue to receive exceptional personal service from the same dedicated team you have come to know and trust.

This package contains everything you need to know to help you prepare for the transition of your account(s) to Cambridge Trust.

- **Your Personal Account Summary** listing your new Cambridge Trust account(s).
- **A Welcome Brochure** with detailed information about your account(s), key dates and times, frequently asked questions, and the many ways we can help you achieve your financial goals.
- **List of Key Dates** showing when and what to expect during the transition.
- **An Information Sheet for Cambridge Trust Online & Mobile Banking** detailing how to access Cambridge Trust's Online & Mobile for the first time and includes a checklist of what you need to do before July 19.
- **Updated Account Disclosures** with specific details about Cambridge Trust accounts and services.

Cambridge Trust opened its first New Hampshire Wealth Management office in 1992, and we welcome the opportunity to serve more New Hampshire families and businesses through our new expanded footprint. Should you have questions about the merger or Cambridge Trust's products or services, please drop by one of our offices, visit welcome.cambridgetrust.com, or call **844-251-4244**.

Sincerely,

Denis K. Sheahan
Chairman
Cambridge Trust

Daniel R. Morrison
Chief Executive Officer
Cambridge Trust New Hampshire

Key Dates

Friday, July 19 at 5:00 p.m.

- Banking offices close for the weekend; ATMs available 24/7
- Online Banking available for account viewing only
- Optima Mobile Banking App discontinued

Saturday & Sunday July 20-21

- All Optima offices closed
- ATMs available 24/7
- Optima Debit/ATM/HSA cards will work as usual

Monday, July 22

- Banking Offices reopen as Cambridge Trust at 8:30 a.m.
- Online Banking and Bill Pay resumes at 7:30 a.m. on cambridgetrust.com
- The Cambridge Trust Mobile App available for download
- Debit/ATM/HSA Cards will work until your new card(s) arrive in September or October

WE'RE HERE TO HELP!

Our Client Resource Center is available Monday - Friday from 8:00 a.m. to 5:30 p.m. with extended hours from July 15 to July 26 at **844-251-4244**. Help may also be found at welcome.cambridgetrust.com

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Your Optima account(s) will transition to Cambridge Trust on Monday, July 22, 2019. But rest assured, you'll still receive exceptional service from the same dedicated team at your local bank office — only the name on the door is changing.

The table below shows your current Optima account(s) and newly assigned Cambridge Trust product(s). The rates for your interest bearing deposit account(s) will continue to be subject to change, and will be reflected on your account statement(s). These rates will be different from what is posted on the Cambridge Trust website. Certificate of Deposit account(s) will continue to earn their current rate until maturity. The enclosed brochures have information about these Cambridge Trust products and services. If you prefer a different product, please call us at **844-251-4244**.

Optima Product Name	Optima Account Number	Cambridge Trust Product Name	Cambridge Trust Account Number
Merchant Deposit Capture MC	*****1234	Business/Non-profit Money Market Investment	500000559-00001
Business Certificate of Deposit	****3106	Premium Plus Relationship	No Change
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	12345678-00001
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	No Change
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	12345678-00001
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	12345678-00001
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	No Change
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	12345678-00001
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Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	No Change
Longest is 31 characters*****	*****1234	*****Longest is 44 characters*****	12345678-00001

You may receive more than one copy of this mailing if you maintain accounts with different account titling.
 † Please note that your loan account number has changed. However, this will not impact the posting of any payments or other loan activity. SEQ0010001 - 2of2
 † For additional information regarding your account, including rates, please contact your Banker, visit welcome.cambridgetrust.com, or call 844-251-4244.