



Welcome to Cambridge Trust

**Important information to help you prepare for the
conversion beginning on Friday, July 19.**

CAMBRIDGE
— TRUST —

PRIVATE BANKING WEALTH MANAGEMENT

Making your transition to Cambridge Trust as simple as possible.

CAMBRIDGE
— TRUST —

PRIVATE BANKING | WEALTH MANAGEMENT

PO Box 380186 | Cambridge, MA 02138

FIRST CLASS
PRESORTED
U.S. POSTAGE
PAID
BOSTON, MA
PERMIT No. 53825

KEY DATES: WHAT TO EXPECT AND WHEN

Friday, July 19

- **Conversion Begins:** Transition of Optima accounts to Cambridge Trust systems will begin and banking offices will close at 5:00 p.m.
- **Online Banking:** All transfers must be made before 5:00 p.m. Available for account view only from 5:00 p.m. to 7:30 a.m. Monday, July 22.
- **Mobile Banking:** Optima Mobile App discontinued at 5:00 p.m.
- **Bill Pay:** New bill payments may be initiated until 5:00 p.m.
- **Statements:** Your final deposit statement will be produced by Optima Bank and mailed the week of July 22.

Saturday – Sunday, July 20-21

- **Banking Office Hours:** All Optima offices will be closed. ATMs available 24/7.
- **Debit/ATM Cards:** Continue to use your Optima Debit/ATM and Health Savings cards as usual.

WE'RE HERE TO HELP!

Our Client Resource Center is available Monday - Friday from 8:00 a.m. to 5:30 p.m. with extended hours from July 15 to August 2 at **844-251-4244**. For the most up-to-date information, please visit welcome.cambridgetrust.com.

Monday, July 22

- **Banking Office Hours:** Offices will reopen as Cambridge Trust at 8:30 a.m.
- **Online Banking:** Online Banking and Bill Pay are available at 7:30 a.m. on **cambridgetrust.com**.
- **Mobile App:** The Cambridge Trust Mobile App will be available for download on the Apple® App Store and Google™ Play.
- **Debit/ATM Cards:** You may continue to use your Optima Debit/ATM and Health Savings cards until your new card(s) arrive in September or October.

September - October 2019

- **Debit/ATM Cards:** You will receive your new chip-enabled Cambridge Trust debit card(s) with activation instructions.



welcome.cambridgetrust.com



844-251-4244



Member FDIC
NMLS #69749