

# Cambridge Trust Welcomes Northmark Bank Clients.

New name. Same exceptional service. Custom solutions.

Welcome to Cambridge Trust!

Beginning the weekend of **April 21, 2023**, your Northmark Bank account(s) will transfer to Cambridge Trust. We are excited to have you as a client.

**This package contains important information to help you prepare for the transition of your Northmark Bank account(s) to Cambridge Trust.**

- **Account Summary** listing your Cambridge Trust account(s).
- **A Warm Welcome to Northmark Bank Clients Brochure** providing you with an introduction to Cambridge Trust, detailed account information, key dates and times, frequently asked questions and more.
- **Key Dates** showing what to expect and when during the transition.
- **Online & Mobile Banking** including a helpful checklist of what you need to do before April 21 and how to log in to Online Banking for the first time beginning April 24. In addition, you will receive a mailing in early April that will provide you with more detailed information regarding the transition to Online & Mobile Banking.
- **Account Agreements and Disclosures** with specific details about Cambridge Trust accounts and services.

We are committed to making this transition as seamless as possible for you and look forward to bringing you the best of both banks. Should you have questions about the merger or Cambridge Trust's products and services, visit [CambridgeTrust.com/WelcomeNorthmarkBank](https://CambridgeTrust.com/WelcomeNorthmarkBank), or call **844-251-4244**.

Sincerely,



Denis K. Sheahan  
President & Chief Executive Officer  
Cambridge Trust



[CambridgeTrust.com/  
WelcomeNorthmarkBank](https://CambridgeTrust.com/WelcomeNorthmarkBank)



Client Resource Center:  
844-251-4244

## Key Dates

### Week of April 3

- Online & Mobile Banking: Clients will receive detailed information about the transition to Cambridge Trust's Online & Mobile Banking.

### Monday, April 17

- ATMs: Available for withdrawals only.

### Friday, April 21, at 2 p.m.

- Northmark banking offices close for the weekend to facilitate system conversions.
- Online & Mobile Banking discontinued, with access available on Monday, April 24, at 8 a.m.
- Continue to use your Northmark Bank Debit/ATM card(s) as usual until your new card(s) arrive in May/June 2023.

### Saturday & Sunday, April 22-23

- All Northmark Bank offices closed.

### Monday, April 24

- Banking offices will reopen as Cambridge Trust at 8:30 a.m.
- ATMs will be available for all transactions.
- Online Banking & Bill Pay will be available at 8 a.m.

## WE ARE HERE TO HELP!

Our Client Resource Center is available Monday – Friday from 8 a.m. to 5:30 p.m., at **844-251-4244**.

Help may also be found 24/7 by scanning the QR code at left or visiting [CambridgeTrust.com/  
WelcomeNorthmarkBank](https://CambridgeTrust.com/WelcomeNorthmarkBank).