

Welcome to Cambridge Trust Online & Mobile Banking.

Convenient. Secure. User Friendly.

March 31, 2023

Welcome to Cambridge Trust!

Beginning the weekend of **April 21, 2023**, your Northmark Bank account(s) will transfer to Cambridge Trust. This includes the transition to Cambridge Trust's Online & Mobile Banking — our convenient, secure digital banking platform designed to complement your private banking relationship with us.

We've created the enclosed Online & Mobile Banking User Guide to help you prepare for this transition. Included in this guide is:

- Important Information for Northmark Bank Online & Mobile Banking Clients
- What You Need to Do
- How to Log In for the First Time
- How to Reestablish Online Banking Features
- What's Different

We are committed to making this transition as seamless as possible for you, and look forward to bringing you the best of both banks. Should you have questions about the merger or Cambridge Trust's Online & Mobile Banking, please visit CambridgeTrust.com/WelcomeNorthmarkBank, or call me and my team at 844-251-4244.

Sincerely,



Laura Costello
Manager, Client Resource Center

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[CambridgeTrust.com/
WelcomeNorthmarkBank](https://CambridgeTrust.com/WelcomeNorthmarkBank)



Client Resource Center
844-251-4244

Key Dates

Friday, April 21, at 2 p.m.

- Online & Mobile Banking are discontinued.
- Bill Pay: Online & Mobile Bill Pay are discontinued.
- Online Transfers: All transfers must be made before 2 p.m.

Saturday – Sunday, April 22-23

- Your online accounts, transfers, and Bill Pay information will convert to Cambridge Trust.

Monday, April 24, at 8 a.m.

- Online Banking and Bill Pay will be available for all transactions at 8 a.m.
- Your Online Transfers: Verify your internal scheduled transfers. If a transfer doesn't appear in the system, resubmit the transfer.
- Mobile App: After you have logged in to Online Banking for the first time, you can download the Cambridge Trust Mobile App from the Apple App Store and Google™ Play.

WE ARE HERE TO HELP!

Our Client Resource Center is available Monday – Friday from 8 a.m. to 5:30 p.m., at **844-251-4244**.

Help may also be found 24/7 by scanning the QR code at left or visiting CambridgeTrust.com/WelcomeNorthmarkBank.

